



ROLE: Manager, Global Operations
LOCATION: London
TYPE: Full-time, permanent
EXPERIENCE: Mid (minimum of 3-4 years' relevant work experience)
QUALIFICATIONS: MBA/ Masters degree (or equivalent) in relevant discipline

BIMA OVERVIEW

BIMA is one of the fastest-growing impact and tech companies in the world. We use disruptive mobile technology to bring insurance and health services to consumers at the bottom of the pyramid, on an unprecedented scale. In just five years, we've built a customer base of over 20 million subscribers in 15 countries across Africa, Asia, Latin America and the Caribbean.

The company is led by a dynamic group of young entrepreneurs who are committed to disrupting the traditional insurance industry and democratizing access to vital services for billions of underserved families around the globe. In addition to being a recognized leader in innovation and inclusion, BIMA is one of the most attractive emerging market and insurance tech investment opportunities in the world.

Joining BIMA at this stage provides an opportunity for you to truly influence the strategy of a global, growing business. We are a vibrant company where ideas and passion are welcomed and you get real responsibility from day one.

We have brought together top-quality talent from the worlds of consultancy, development, technology, telecoms, health and finance to create a company like no other. Personality is just as important to use as experience; we are looking for intelligent, ambitious and adventurous individual who thrives in a fast-paced environment without ego. If this sounds like you, we encourage you to apply.

Please visit www.bimamobile.com to learn more about BIMA, our team and the success and impact we've had so far. Also check out what others think about BIMA, such as:



- Awards e.g. [Overall Winner and People's Choice Winner, Wall Street Journal Financial Inclusion Award 2017, RJS Innovation Award 2017, MasterCard Foundation Global Prize, Mondato Asia Social Impact Awards, Africa Business Awards](#) and the [FT Transformational Business Award](#)

- Global media coverage e.g. [BBC](#), [CNBC](#), [The Economist](#), [Wired](#), [Financial Times](#), [The Guardian](#)

- Industry rankings e.g. [FinTech 50](#), [2015 Nordic Fundraising review](#)



THE ROLE

This is a fantastic opportunity to join one of the fastest growing Impact and Tech companies at a really exciting time in its journey. We are looking to build up our Global team with smart people who are ambitious, work well independently and in teams, are not looking to be behind a desk all day and are passionate about working in a company aiming to improve the lives of millions at the grass root level.

Reporting directly to the Director, Global Operations, this role will be critical in delivering on our hugely ambitious plans over the next few years. It is a great opportunity to take on operational and commercial responsibilities in a fast-growing entrepreneurial environment.

RESPONSIBILITIES

Specific responsibilities include:

- Working with the Director, Global Operations to prioritise strategic direction of the business, identify issues and opportunities and implement new initiatives
- Defining and building the core business processes to allow for scalability and consistently great customer service
- Working with the local management teams to help drive high performance and delivery against our business targets
- Working closely with our commercial team on assessing and creating new business initiatives and launches in new markets
- Successfully manage multiple, simultaneous projects with different teams, partners, objectives, resources, and constraints(!)

THE CANDIDATE

We are looking for a real self-starter who thrives in an entrepreneurial environment and is looking to make a real difference in the world. You will be highly organised, creative, diligent and able to deliver on projects independently. We can offer in return a fast-paced and exciting work environment where you will be challenged every day.

You must have:

- Over 3 years' experience in either operations/transformation or working for a consulting business
- Experience in using technology to deliver great solutions for customers
- Strong leadership abilities: Ability to influence and motivate a global organization and manage a diverse range of stakeholders
- Passionate interest in using innovation to fuel financial inclusion – by disrupting



the global insurance and health industries

- Experience ideally in a startup or dynamic operational environment where you were happy to problem solve and devise solutions on the go
- Programme management experience i.e. experience of running multiple projects simultaneously would be highly advantageous
- A love of travel...

WHY BIMA?

BIMA has a very distinct culture. We like people who are smart and independent, but we don't like ego. We share our ideas as readily as we do our opinions, and are respectful when doing so. We are driven and ambitious but most importantly we never lose our sense of humor.

Everyone in the BIMA team shares a passion for adventure. We look for bold people who love to travel, experience different cultures and try new things.

Our recruitment process is rigorous, but it has helped us build an impressive, dynamic team that shares a strong bond. If you match the profile described above we want to hear from you.

**Please send a CV and a cover letter to careers@milvik.se
Note that applications without a cover letter will not be considered.**